





Business Need

Bank Dhofar decided to implement Finacle suite of Products to follow the best practices in technology . Bank wanted to conduct User Acceptance Testing (UAT) for Finacle Core, Treasury, E-Banking and CRM to ensure applications' capability to suit and meet the business requirements of the Bank

Technology Solution

User Acceptance Testing was carried out covering (1) System Study for current products, practices and business requirements (2) Test Plan, Strategy, Approach and Test Case Preparation (3) Execution of Test Cases (4) Monitoring and Tracking the Test Case Execution (5) Publishing the Test Summary and Results (6) Report Failed cases for fixing bugs (7) Retesting of Failed Cases after fix (8) Consolidation and Review of Issues and (9) Submission of UAT Report

Technology Used

Finacle, Testing Tool: Error management tool - Mercury Quality Center

Products Tested

- Finacle CBS and CRM
- > Finacle Treasury
- ➤ Finacle E-Banking

Benefits

- ➤ Ensured product capability to meet the banks products and business requirements
- ➤ Testing Expertise

Offering
Testing of Finacle
suite of products

Domain BFSI

Client Bank Dhofar